



## “IMEI” REGISTRATION OFFICES APPOINTED BY THE MINISTRY OF TELECOMMUNICATIONS

### TOUCH

#### STARTING JUNE 1, 2013

- **Helpline Number:** +961 3 800111 or 111
- **Contact Center Schedule:** 8:00 am till 11:00 pm (7/7) and during holidays from 8:00 am till 10:00 pm
- **Fax Numbers:** +961 1 565863 / +961 3 792070 / +961 3 792290
- **Customer Care Email:** info@touch.com.lb
- **Touch Service Centers:**
  - Beirut:** Beirut, Charles Helou Avenue, touch Bldg.
  - Chtaura:** Zahle Road, after Sea Sweet
  - Jounieh:** Nehman Center, after Casino Du Liban (towards Beirut)
  - Tripoli:** Mina Road, facing City Complex and Planete Cinema
  - Saida:** East Boulevard, after Al Baba Sweets Bldg.
  - Tyr:** Opposite to Rest House Tyr (Istirahat Sour), next to Societe Generale Bank
- **Service Centers Opening Hours (Winter Schedule):**
  - **Monday till Friday:**
    - 8:00 am till 4:30 pm (Beirut Service Center)
    - 8:00 am till 4:00 pm (all Remote Service Centers)
  - **Saturdays:**
    - 8:00 am till 12:00 pm (all Service Centers)
  - **Sundays:**
    - Closed
- **Social Media Links:**
  - [www.facebook.com/TouchLebanon](http://www.facebook.com/TouchLebanon)
  - [www.twitter.com/touchLebanon](http://www.twitter.com/touchLebanon)